# YOUR PARTNER IN PROPERTY MANAGEMENT SOLUTIONS

A comprehensive guide on being one of our landlord partners.







#### **Contents**

- Company overview
- Our housing solutions
- Partnership approach

- Compliance and quality standards
- Property portfolio
- Guaranteed rent scheme
- Tenant support services
- Financial stability and accountability
- Sustainability and social responsibility
- Pricing and contract terms
- Contact us

#### **Company overview**

What we do and why.

#### Our background

We have been a leading provider of temporary housing solutions since 2009.



#### **Our inventory**

We manage a diverse portfolio of over 1000 rental units across the UK.



#### **Our partnerships**

We have proudly partnered with 75+ local authorities.



#### **Our mission**

To continue offering secure and quality housing.



#### **Our values**

We value: respect, fairness, development and appreciation.

#### Our housing solutions

- Nightly let, self-contained temporary accommodations.
- Studio flats, family houses, multi-unit buildings.

#### Maintenance and wellbeing

- Support services for vulnerable individuals /families.
- Ongoing maintenance to meet minimum standards.
- Focus on tenant wellbeing and a positive living experience.



## Our housing solutions

What housing solutions do we provide.



## Collaborative partnership approach

What's it like partnering with us.

#### **Transparency and trust**

- Collaborative relationships based on trust and transparency.
- In-depth consultations to understand your specific needs.
- Custom solutions tailored to each lanlord's requirements.
- Reliable service delivery to meet expectations.
- Ongoing communication and long-lasting partnerships.
- No agency fees.



## Compliance & quality standards

What are the standards we set for ourselves.



#### **Dedicated compliance**

- Full compliance with all legal and regulatory requirements.
- Rigorous health and safety policies and risk assessments.
- Regular quality control audits on properties.

#### **Dedicated team**

- Dedicated compliance team focused on excellence.
- High standards across all properties and operations.

#### A growing portfolio

- Over 1000 properties in 75+ local authorities.
- Strategic distribution across regions.
- Range of options studio flats to family houses.



#### **Occupancy rates**

- Consistently high occupancy rates.
- Efficient property management and maintenance.



## Diverse property portfolio

What's in our portfolio.



## Our local authority partners

Who are some of our incredible partners.



Chelmsford

City Council



Hertfordshire





























#### What does it do

- Guaranteed rental income for landlords.
- Financial stability.



#### **Guaranteed** rent scheme

What our guaranteed rent scheme does.

#### Impact on you

- Eliminates void periods and bad debt risks.
- Reduces administrative burdens.
- Successful track record with partners.



## Tenant support services

How we support our tenants.

#### **Tenant support**

- Swift and impartial dispute resolution.
- Commitment to safety, comfort, and satisfaction.

#### Valuable occupier services

- On call maintenance services and emergency repairs.
- Tenant helplines and support resources.
- Move-in and move-out assistance.





## Financial stability & accountability

How we practice financial stability and accountability.

#### Our accountability practice

- Robust insurance coverage.
- Commitment to accountability.

#### Our financial stability

- 10+ years of financial stability and growth.
- Prudent financial management.
- Transparent reporting and practices.



## Sustainability & social responsibility

How we practice sustainability and social responsibility.





#### **Our sustainability**

- Energy efficiency and sustainability initiatives.



#### Our social responsibility

- Local community contributions and support.
- Ethical and inclusive business practices.
- Diversity, equity and belonging focus.

### **t**

## Pricing & contract terms

Our pricing model and contract options.

#### Our pricing model

- Competitive and flexible pricing model.

#### Our contract options

- Short or long-term contract options.
- Solutions tailored to individual needs.
- Clear and transparent terms.

## 8 Contact us

How to contact us.

#### **Our contact details**

Rent Connect Housing Ltd Registered office:

726 Capability Green Business Park Luton, LU1 3LU

T: 01582 343000

E: info@rentconnect.co.uk W: www.rentconnect.co.uk

