

# YOUR PARTNER IN LOCAL AUTHORITY HOUSING SOLUTIONS

A comprehensive guide on being our  
local authority partner.





# Welcome to Rent Connect

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# Company overview

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## What we do and why.

### Our background

We have been a leading provider of local authority housing solutions since 2009.



### Our inventory

We manage a diverse portfolio of over 1000 rental units across the UK.

### Our partnerships

We have proudly partnered with more than 75 local authorities.

### Our mission

To continue offering secure and quality housing solutions.

### Our values

We value: respect, fairness, development and appreciation.

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## **Housing solutions**

- Extensive range of nightly let, self-contained temporary accommodations.
- Varied property types from studio flats to family houses & multi-unit buildings.
- Tailored support services for vulnerable individuals and families.



## **Maintenance and wellbeing**

- Ongoing property maintenance and enhancements to ensure top standards.
- Focus on tenant wellbeing and positive living experience.



# **Tailored housing solutions**

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**What housing solutions do we provide.**



# Collaborative partnership approach

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**What's it like  
partnering with us.**

## **Transparency and trust**

- A foundation of trust and transparent collaboration.
- In-depth consultations to grasp each authority's unique needs.
- A commitment to communication and fruitful, long-lasting partnerships.

## **Reliable services**

- Customised solutions designed to meet your specific requirements.
- Dependable service delivery exceeding your expectations.



# Compliance & quality standards

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**What are the standards we set for ourselves.**



## **Dedicated compliance**

- Committed to complete compliance with all legal and regulatory prerequisites.
- Rigorous health and safety policies, including comprehensive risk assessments.
- Regularly conducted quality control audits of all properties.

## **Dedicated team**

- A dedicated compliance team focused on upholding excellence.
- Consistently high standards across all properties and operations.



## **A growing portfolio**

- Boasting a portfolio of over 1000 properties serving 75+ local authorities.
- Strategically located properties across various regions.
- A wide array of housing options, from studio flats to family homes.



## **Occupancy rates**

- Superior occupancy rates due to efficient property management and maintenance.



# **Diverse property portfolio**

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**What housing solutions do we offer.**



# Our local authority partners

Who are some of our incredible partners.







# Guaranteed rent scheme

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**What our guaranteed rent scheme does.**



## **What does it do**

- Ensures guaranteed rental income, providing financial stability.
- Mitigates risks by eliminating void periods and bad debt concerns.



## **Impact on local authorities**

- Dramatically reduces administrative burdens for local authorities.
- Demonstrates a strong track record of success in partnership.



# Occupier support services

How we support our occupiers.



## Occupier support

- Swift and impartial dispute resolution for tenant concerns.
- A continuous commitment to safety, comfort, and tenant satisfaction.



## Valuable occupier services

- On call maintenance services and rapid response to emergency repairs.
- Occupier support hotlines and accessible resources.
- Assistance during move-in and move-out processes.





# Financial stability & accountability

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**How we practice financial stability and accountability.**



## **Our accountability practice**

- Robust insurance coverage to ensure peace of mind.
- An unwavering commitment to financial accountability.



## **Our financial stability**

- Over a decade of financial stability and sustained growth.
- Prudent and effective financial management practices.
- Transparent financial reporting and operational practices.



# Sustainability & social responsibility

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**How we practice sustainability and social responsibility.**



## **Our sustainability**

- Prioritising energy efficiency and sustainability initiatives.



## **Our social responsibility**

- Active contributions to the local communities we serve.
- Ethical and inclusive business practices.
- A strong focus on diversity, equity, and inclusion.



# Flexible pricing & contract terms

**Our pricing model and contract options.**



## **Our pricing model**

- A competitive and adaptable pricing model to meet your unique needs.



## **Our contract options**

- Flexible short or long-term contract options.
- Tailored solutions designed to align with your authority's objectives.
- Clear and transparent contract terms for an enhanced partnership.





# Contact us

How to contact us.



## Our contact details

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